



HEATON BAPTIST CHURCH

Safeguarding Policy

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Additions in this version are highlighted in yellow.

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Definition of Terms

- 1.1 For the purpose of this guide, the term 'child' refers to anyone under the age of 18 years.

There is no standard single definition for an adult at risk, so for our policy we are using the following simple definition taken from CCPAS (Churches' Child Protection Advisory Service):

'Any adult aged 18 or over who due to disability, mental function, age, illness or traumatic circumstances may not be able to take care or protect themselves against the risk of significant harm, abuse, bullying, harassment, mistreatment or exploitation'.

- 1.2 In this guide the term 'workers' refers to those working with children or adults at risk, whether paid or voluntarily. Where policies relate specifically to paid workers, this is stated.



Section A – Safeguarding Policy Statement

2.1 **Our vision:** The vision and purpose of the church is ‘Loving God, living for others.’

In fulfilling this vision, we:

- Welcome children and adults at risk into the life of our community
- Run activities for children and adults at risk
- Make our premises available to organisations working with children and adults at risk

2.2 **Our safeguarding responsibilities:** The church recognises its responsibilities in safeguarding all children, young people and adults at risk, regardless of gender, ethnicity or ability.

As members of this church we commit ourselves to the nurturing, protection and safekeeping of all associated with the church and will pray for them regularly. In pursuit of this, we commit ourselves to this policy and to the development of sound procedures to ensure we implement our policy well.

2.3 • **Prevention and reporting of abuse**

It is the duty of each church member to help prevent the abuse of children and adults at risk, and the duty of each church member to respond to concerns about the well-being of children and adults at risk. Any abuse disclosed, discovered or suspected will be reported in accordance with our procedures. The church will fully co-operate with any investigation by statutory services into any suspected abuse linked with the church.

• **Safer recruitment, support and supervision of worker**

The church will exercise proper care in the selection and appointment of those working with children and adults at risk, whether paid or voluntary. All workers will be provided with appropriate training, support and supervision to promote the safekeeping of children and adults at risk.

• **Respecting children and adults at risk**

The church will adopt a code of behaviour (pages 16 and 17) for all who are appointed to work with children and adults at risk so that all children and adults are shown the respect that is due to them.

• **Safer working practices**

The church is committed to providing an environment that is as safe as possible for children and adults at risk and will adopt ways of working with them that promote their safety and well-being.

• **A safer community**

The church is committed to the prevention of bullying. The church will seek to ensure that the behaviour of any individuals who may pose a risk to children, young people and adults at risk in the community of the church is managed appropriately.



3. Safeguarding contact points within our church

- 3.1 The church has appointed the following individuals to form part of the church safeguarding team:

Tim Fletcher, Designated Person for Safeguarding (DPS)

He will advise the church on any matters related to the safeguarding of children and adults at risk and take the appropriate action when abuse is disclosed, discovered or suspected.

Phone number: 07905704140

Email address: timjohnfletcher@hotmail.com

Helen MacFarlane, Deputy Designated Person for Safeguarding (DDPS)

She will assist the Designated Person for Safeguarding (DPS) in helping the church on any matters related to the safeguarding of children and adults at risk and take the appropriate action when abuse is disclosed, discovered or suspected.

Phone number: 07729614638

Email address: mrshmacf@gmail.com

Rob Wallace, Safeguarding Trustee

He will raise the profile of safeguarding within the church and oversee and monitor the implementation of the safeguarding policy and procedures on behalf of the church trustees.

Phone number: 07913944195

Email address: secretary.heatonbaptist@gmail.com

- 3.2 Our Senior Minister is also an important part of the Church Safeguarding Team. Where possible, the Church Safeguarding Team will work together if and when issues arise. However, each person has a responsibility to report allegations of abuse as soon as they are raised.
- 3.3 *Further definitions of these roles can be found in the BUGB publications 'Safe to Grow' (2011) & 'Safe to Belong' (2015).*

4. Putting our policy into practice

- A copy of the safeguarding policy statement will be displayed permanently near the church office and is available on our church website.
- Each worker with children and/or adults at risk will be given a full copy of the safeguarding policy and procedures and will be asked to sign to confirm that they will follow them.
- A full copy of the policy and procedures will be made available on request to any member of, or other person associated with the church.
- The policy and procedures will be monitored and reviewed annually, and any necessary revisions adopted into the policy and implemented through our procedures.
- The policy statement will be read annually at the church AGM, together with a report on the outcome of the annual safeguarding review.



Section B – Safeguarding Procedures

Procedures for recognising, responding to and reporting abuse

5. What to do if abuse is suspected or disclosed

5.1 Abuse and neglect are forms of maltreatment of a child or adult at risk. Somebody may abuse or neglect a child or adult by inflicting harm, or by failing to act to prevent harm. Children and adults at risk may be abused in a range of settings, by those known to them or, more rarely, by a stranger. There are many ways in which people suffer abuse. For more information, please see Appendix 1.

5.2 Everyone has his or her part to play in helping to safeguard children and adults at risk within the life of the church:

- If the behaviour of a child or adult at risk gives any cause for concern
- If an allegation is made in any context about a child or adult at risk being harmed
- If the behaviour of any individual towards children or adults at risk causes concern

5.3

What to do	What not to do
<ul style="list-style-type: none"> • Listen to and acknowledge what is being said. • Try to be reassuring & remain calm. • Explain clearly what you will do and what will happen next. • Try to give them a timescale for when and how you / the DPS will contact them again. • Take action – don't ignore the situation. • Be supportive. • Tell them that: <ol style="list-style-type: none"> a) They were right to tell you b) You are taking what they have said seriously; c) It was not their fault; d) That you would like to pass this information on to the appropriate people, with their permission; <p>Be open and honest. Give contact details for them to report any further details or ask any questions that may arise.</p>	<ul style="list-style-type: none"> • Do not promise confidentiality. • Do not show shock, alarm, disbelief or disapproval. • Do not minimise what is being said. • Do not ask probing or leading questions, or push for more information. • Do not offer false reassurance. • Do not delay in contacting the DPS. • Do not contact the alleged abuser. • Do not investigate the incident any further. • Never leave a child or adult at risk waiting to hear from someone without any idea of when or where that may be. • Do not pass on information to those who don't need to know; not even for prayer ministry.



6. Responding to concerns

6.1 When there are concerns that a child, young person or adult is being abused, the following process must be followed. More detailed information can be found in Appendix 2.

6.2 STAGE 1 – The Worker

A worker/church attendee has a concern about the welfare of a child, adult at risk, or the behaviour of an individual. The person who has the concern has a duty to:

RECOGNISE, RESPOND AND RECORD

A hand-written record must be made of the concern using a standard incident report form (Appendix 3) and the concern must be passed on to the church DPS within 24 hours.

The written record should: be made as soon as possible after the event; be legible; include the name, date of birth and address of the child or adult at risk; include the nature of any concerns and description of any bruising or injuries that have been noticed; include an exact record of what the child or adult at risk has said, using their own words where possible; include any action taken; be signed and dated; be kept secure and confidential (available only to the DPS and others responsible for safeguarding).

6.3 STAGE 2 – The Designated Person for Safeguarding (DPS)

The DPS receives the report of concern and then has a duty to:

REVIEW AND REPORT

The report will be reviewed by the DPS with any other relevant information and a decision will be taken (often in liaison with others) as to what action should follow. See Appendix 2 for examples of possible actions. Any formal referral to the police or Social Services should normally be made within 24 hours of receiving the report.

The Local Baptist Association Safeguarding Contact should be made aware of any referrals to the statutory authorities.

6.4 STAGE 3 – The Next Steps

After the decision has been made as to what action should be taken, the DPS, Safeguarding Trustee and the Minister may have a duty to:

SUPPORT AND REPORT

Support should be offered to all parties affected by any safeguarding concerns (this could be the church as a whole, but more specifically victims; alleged perpetrators; children; adults at risk; other family members; church workers; the DPS; Minister; members of the leadership team).

Where formal referrals are made, reports may need to be made to the Disclosure and Barring Service (DBS) and the Charity Commission.



- 6.5 If the DPS is not available, or is implicated in the situation, any reports or concerns should be passed to another member of the church Safeguarding Team.

If you think that anyone is in imminent danger of harm, a report should be made immediately to the police by calling 999.

7. Informing Parents / Guardians

- 7.1 The church has a duty of care to ensure that a child's parents or guardians are informed of safeguarding concerns, accidents and injuries. Where there are safeguarding concerns the Responding to Concerns procedure detailed on the previous page should be followed and a report of the incident is to be passed to the Designated Person with the responsibility for Safeguarding (DPS). If a church worker receives information and believes that a child is in danger of harm, the DPS should be alerted verbally as soon as possible, but the incident must be recorded formally later. If the child indicates that a parent or guardian is implicated in a form of abuse or a lack of care, then informing parents or guardians will not be appropriate.
- 7.2 In the case of accidents, emergencies or other instances where parents or guardians should be informed quickly, then, where possible, this should be done by the DPS within 4 hours. If a face-to-face meeting is not possible, then an initial phone call will suffice. Alternatively, the DDPS or the worker with overall responsibility for the activity should inform the parents/guardians.
- 7.3 If the information is personal but in no way impacts the safety of the child then the information should be communicated within a week to the child's parents by the DPS. The DPS should discuss the best course of action with the worker involved and, if appropriate, plan a meeting with the child's parents/guardians. If the DPS does not attend this meeting, then the worker should provide the DPS with a summary of the meeting.
- 7.4 Leaders with responsibility for outings and overnight events, should ensure that they take with them the contact details of the DPS and DDPS. Leaders of overnight events should provide the DPS with a completed home contact form (see Appendix 7) prior to the event.

8. Responding to concerns raised about Adults at Risk

- 8.1 When a concern is raised about an adult it should be treated in the same way as a concern about a child i.e. the church worker (paid or voluntary) should:
- Recognise** that abuse may be taking place
 - Respond** to the concern
 - Record** all the information they have received
 - Report** the concern to the DPS who may, in turn, report it to the statutory authorities



8.2 It is not your role to decide whether someone has mental capacity, and is therefore able to make decisions that impact on their safety and well-being. Decisions on mental capacity are best made by professionals with the relevant background information to hand. Always share your concerns with the DPS even if you do not have the consent of the adult to do so – in this instance, make sure the DPS knows that the person concerned has not given consent for the information to be passed on.

8.3 The Care Act 2014 provides helpful guidance on these situations:

“If the adult has the mental capacity to make informed decisions about their safety and they do not want any action to be taken, this does not preclude the sharing of information with relevant professional colleagues. This is to enable professionals to assess the risk of harm and to be confident that the adult is not being unduly influenced, coerced or intimidated and is aware of all the options. This will also enable professionals to check the safety and validity of decisions made. It is good practice to inform the adult that this action is being taken unless doing so would increase the risk of harm”.

8.4 The DPS will consider all the information to hand and decide whether it is appropriate for the information to be reported to the statutory authorities (see Appendix 2 for further information). If there are any concerns about an adult's mental capacity, the DPS will contact the Local Authority Adult Safeguarding Team for advice.

9. Allegations Against Workers

9.1 If you see another worker acting in ways which concern you or might be misconstrued, speak to the DPS about your concerns as soon as you can. This includes the actions or behaviours of those in leadership positions in the church.

9.2 Church workers should encourage an atmosphere of mutual accountability, holding each other to the highest standards of safeguarding practice. The following procedure should be followed:

- When an allegation of abuse has been made do not approach the alleged perpetrator about it
- Follow the usual safeguarding procedure: Recognise, Respond, Record, Report
- Once the allegation has been reported to the DPS they can liaise with the relevant statutory authority
- Whilst waiting for an outcome from the statutory authorities, the worker about whom concerns have been raised will be supervised as closely as possible, without raising suspicion
- Once the statutory authorities are involved, the church will follow their advice with regard to the next steps to take (for example, suspension of worker, putting a contract in place)



- A written record of all discussions with statutory authorities or other parties should be maintained by the DPS and stored securely and confidentially, where only those directly involved in safeguarding (DPS, Safeguarding Trustee, Minister) can access them.
- No information about the allegation will be shared with people in the church other than those directly involved in safeguarding; not even for prayer purposes.

9.3 The suspension of a worker following an allegation is, by definition, a neutral act. Our priority as a church is to protect children and adults at risk from possible further abuse or from being influenced in any way by the alleged perpetrator.

9.4 It may be necessary, for the sake of the child / adult at risk or to satisfy the needs of an investigation, for the alleged perpetrator to worship elsewhere. In such cases the new church DPS will be informed of the reasons for this happening.

10. When concerns are expressed about the Minister

Any safeguarding concerns involving a Minister should always be reported immediately to the local Baptist Association Safeguarding Contact in addition to following the church's usual procedures. Do not tell the Minister that a concern has been raised about them.

11. When concerns are expressed about the church DPS / Safeguarding Trustee

Any safeguarding concerns involving the DPS or Safeguarding Trustee should be raised with the Minister. Do not tell the DPS / Safeguarding Trustee that a concern has been raised about them.

12. Abuse of trust

Relationships between children and adults at risk and their church workers can be described as 'relationships of trust'. The worker is someone in whom the child or adult at risk has placed a degree of trust. This may be because the worker has an educational role, is a provider of activities, or is even a significant adult friend. It is not acceptable for a church worker to form a romantic relationship with a child or adult at risk with whom they have a relationship of trust. While by no means restricted to young leaders, those who are in their early adult years will need to be particularly aware of the need not to abuse their position of trust in their relationships with other young people who are not much younger than themselves.

13. Allegations made against children and Adults at Risk

13.1 Children and young people are by nature curious about the opposite sex. However, where a child is in a position of power, has responsibility over another child (as in a babysitting arrangement) and abuses that trust through some sexual activity, then this is abusive. Where one child introduces another child to age-inappropriate sexual activity or forces themselves onto a child, this is abusive.



Such situations will be taken as seriously as if an adult were involved, because the effects on the child victim can be as great.

When such an instance occurs, they are investigated by the statutory authorities in the same way as if an adult were involved, though it is likely that the perpetrator would also be regarded as a victim in their own right, as they may have also been abused. It cannot be assumed that young people will grow out of this type of behaviour, as most adult sex offenders started abusing in their teens or even younger.

Allegations against adults at risk will be investigated by the statutory authorities. If the alleged perpetrator is unable to understand the significance of questions put to them or their replies, they can access support from an 'appropriate' adult whilst they are being questioned. This role can be filled by a range of people, such as a family member, carer, social worker, etc. In court, adults at risk may be allowed to be assisted by an intermediary or give evidence through a live link.

- 13.2 When an allegation is made against a child or adult at risk the following procedure should be followed:
- 1) Do not approach the person about whom the allegation has been made or their parents / carers
 - 2) Follow the church's safeguarding procedure: **Recognise, Respond, Record, Report**
 - 3) Seek advice from the DPS, who will speak to the police or social services about when to inform a parent. The DPS will also seek advice about what steps need to be taken to ensure the needs of both the victim and alleged perpetrator are met; this may include placing the child or adult at risk on a Safeguarding Contract or equivalent (see section 3.4: Safer Community / Working with Alleged or Known Offenders)
 - 4) Make sure there is pastoral support in place for the child or adult at risk throughout the process involved.



14. Pastoral Care

14.1 Following an allegation / suspicion

When an allegation/suspicion arises in the church, a period of investigation will follow, which will be stressful for all involved. The church will ensure that one person is responsible for dealing with the authorities, another offers support to the victim/s and their family, and another gives pastoral care to the alleged perpetrator, without compromising the alleged victims or their families. It may be necessary to appoint other people to support the families involved. Where a statutory investigation is under way, this support will be provided with the knowledge of the statutory authority involved.

Where the perpetrator accepts some responsibility, they will be encouraged to seek specialised interventions/treatment to reduce the risk of re-offending. This may only be appropriate once the investigation and legal processes have been completed.

14.2 Supporting those who have experienced abuse

As a church, we are committed to caring for those who have experienced abuse and refer to the Baptist Union of Great Britain ***Supporting Those who have Experienced Abuse*** guide to ensure that we adhere to a model of best practice.

We recognise it is important that those who have experienced abuse:

- a) Are accepted for who they are, without being made to forgive or being put into a position of feeling guilty and responsible for what happened to them.
- b) Know that God loves them unconditionally, and that nothing can or will change this truth.
- c) Can be confident that those in the church community who know about the abuse are with them on their journey – no matter how long or difficult that journey may be.
- d) It may be necessary to signpost individuals to specialist support. The DPS has a list of relevant local information and contacts, ready for anyone who may need it.



Safe Recruitment of Paid and Voluntary Workers

- 15.1 The following have responsibility for the recruitment and training of those working with children at Heaton Baptist Church. In this policy they are referred to as safeguarding managers.
- Youth Ministry Team Leader
 - Children's Ministry Team Leader
 - Junior Church Co-ordinator
- 15.2 As a church, we are committed to safer recruitment practices. When recruiting church workers, the following process will be applied:
- a) The church will advise applicants that any appointment is subject to a DBS check;
 - b) For paid roles the church will prepare a role profile and person specification.
 - c) Applicants will be required to complete an application form (see Appendix 4) which will include a self-disclosure statement and the names of two referees. This form is to be completed within 4 weeks of being received and returned before applicants can start working with children.
 - d) The safeguarding manager will review application forms, request an enhanced DBS check, and take up references.
 - e) For paid roles formal written references will be required from at least one professional and one personal referee. For voluntary roles references may be written or verbal at the discretion of the safeguarding manager.
 - f) For paid roles, interviews will be carried out by at least two people including a trustee and a safeguarding manager. For voluntary roles, interviews will be carried out by either a safeguarding manager or group leader.
 - g) The church's safeguarding policy and procedures will be discussed with the applicant and they will be required to sign their agreement to adhere to them (see Volunteer Contract at Appendix 5). The Volunteer Contract is to be completed within 4 weeks of being received and returned before applicants can start working with children.
 - h) Workers will be fully supervised until they have received safeguarding training, and the safeguarding manager has received clean references and an enhanced DBS certificate for the worker.
 - i) The safeguarding manager will notify workers of upcoming training courses. Workers are to attend a safeguarding training course within six months.
- 15.3 In groups where parents remain with their children, volunteer workers will be subject to an enhanced DBS check and should sign their agreement to the safeguarding policy and procedures; but references and safeguarding training will be optional.



15.4 Note: Under the Criminal Justice and Court Services Act 2000, it is an offence for anyone disqualified from working with children or adults at risk to knowingly apply, accept or offer to work with children or adults at risk. It is also a criminal offence to knowingly offer work with children or adults at risk to an individual who is so disqualified or to knowingly allow such an individual to continue to work with children or adults at risk.

16. **Additional checks for paid workers**

In addition to the above checks which should be completed for both paid and volunteer church workers, an applicant's UK residency status and/ or right to work in the UK will be checked when recruiting for a paid role.

17. **Training**

It is important that workers understand our church's agreed safeguarding procedures and attend BUGB Excellence in Safeguarding training every three years. Where a worker is successfully recruited but has not yet been able to attend the training, they should be given a copy of the Baptist Union of Great Britain's ***Gateway to Level 2 Excellence in Safeguarding*** booklet and asked to complete the relevant sections. Additional specialist training will also be arranged where needed, for example, in First Aid.

18. **Young leaders under 18 years of age**

In law, young leaders under the age of 18 are children and cannot be treated as adult members of a team. Training and mentoring will be given to ensure that they are helped to develop and hone their skills, attitudes and experience. Young leaders must always be closely supervised by an adult leader and never given sole responsibility for a group of children. When considering ratios of staff to children, young leaders need to be counted as children, not leaders. The safeguarding procedures apply to a young leader just as they do to any other person. Parent / carer permission needs to be sought for young leaders just as you would for any other person under 18 years of age.



HBC Code of Behaviour

- 19.1 The church has a code of behaviour for all those working with children and/or adults at risk so that everyone is shown the respect that is due to them:
- a) Treat everyone with dignity and respect.
 - b) Use age and ability appropriate language and tone of voice. Be aware of your body language and the effect you are having on the child or adult at risk.
 - c) Listen well to everyone. Be careful not to assume you know what a child or adult at risk is thinking or feeling. Listen to what is being spoken and how it is said. At the same time, observe the individual's body language to better understand what is being said.
 - d) Be aware of any physical contact you may have with a child or adult at risk and record it when necessary. For instance, if you need to stop a fight, administer First Aid, give a hug to someone in distress, or protect yourself or others from danger.
 - e) Do not make sexually suggestive comments about or to a child or adult at risk, even in 'fun'.
 - f) Do not scapegoat, belittle, ridicule or reject a child or adult at risk.
 - g) Keep a record of any significant incidents or concerns on a Safeguarding Incident Form (see Appendix 3). Enter the names of all those present and anything of note which you observe, e.g. details of any fights broken up by the workers, allegations made, etc. All workers who witnessed the incident, overheard it or responded in any way should record the details and sign and date the form.
- 19.2 Specific considerations when working with children:
- a) Do not invade the privacy of children when they are using the toilet or showering
 - b) The level of assistance with personal care (e.g. toileting) must be appropriate and related to the age of the child, whilst also accepting that some children have special needs.
 - c) Avoid rough games involving physical contact between a worker and a child
 - d) Avoid sexually provocative games
 - e) When it is necessary to discipline children, this should be done without using physical punishment. There may, however, on the rare occasion be circumstances where a child needs to be restrained in order to protect them or a third person.
 - f) Only invite children and young people to your home or on trips in groups and always make sure that another worker is present.
 - g) Notify the DPS of any children's trips which take place in the name of the church. Parental permission must always be sought.



- h) Wherever possible, do not give lifts to children or young people on your own. Ensure that if transporting children as part of your church role, you have the correct insurance cover in place as well as parental permission.
 - i) No person under 18 years of age should be left in sole charge of any children of any age. Nor should children or young people attending a group be left alone at any time.
- 19.3 No one should normally be left working alone with children, young people or adults at risk, but should instead work as part of a team. If there are insufficient leaders for groups:
- a) Internal doors should be left open.
 - b) At least two people should be present before external doors are opened for an event.
 - c) Consider whether you could combine groups together or rearrange planned activities.
 - d) Reconsider whether you can run the group safely, carrying out a Risk Assessment to record your findings.
- 19.4 If workers do find themselves on their own with children or adults at risk, they should:
- a) Assess the risk of sending the child or adult at risk home.
 - b) Phone another team member and let them know the situation.
 - c) Train additional leaders as soon as possible.
- 19.5 If a child or adult at risk wants to talk on a one-to-one basis you should make sure that:
- a) You try to hold the conversation in a corner of a room where other people are present.
 - b) You leave the door open if you are in a room on your own.
 - c) Another team member knows where you are.
- 19.6 Consideration should be given to how many workers should be involved with the group and whether they should be male or female workers, or both. See section 3 for the recommended ratios. The only adults allowed to participate in children's and adult at risk activities are those safely appointed and appropriately trained. The leader of the activity should be aware of any other adults who are in the building whilst the activity is running. No contractor working in the church is permitted to be in the same room as a group even if the group is being correctly supervised.

Section C - Best Practice Guidelines

20. The church is in an amazing position in society, with the opportunity to minister to individuals from the whole community, from the very young to the very old. These



best practice guidelines are in place to help those working on behalf of the church to do it well, prioritising the safety and well-being of those they are working with. Whilst this section is divided into adults and children, some aspects of good practice will overlap.

Working with children

21. Ratios

When working with children the following recommended minimum ratios of workers to children apply:

Age range	Recommended minimum ratio for INDOOR activities	Recommended minimum ratio for OUTDOOR activities
0 – 2 years	1:3 (minimum 2)	1:3 (minimum 2)
3 years	1:4 (minimum 2)	1:4 (minimum 2)
4 – 7 years	1:8 (minimum 2)	1:6 (minimum 2)
8 – 12 years	2 (preferably one of each gender) for the first 8, then 1 for up to an additional 10 children with an extra adult for up to 10 additional children thereafter (i.e. repeat this last addition as required).	2 adults for up to 15 children (preferably one of each gender) with an extra adult for up to 8 additional children (repeat this last addition as required).
13 years and over	2 adults for up to 20 children (preferably one of each gender) with an extra adult for up to 10 additional children (repeat this last addition as required).	2 adults for up to 20 children (preferably one of each gender) with an extra adult for up to 10 additional children (repeat this last addition as required).

This does not take into account special circumstances such as behavioural issues, developmental issues, disability and so on, which may mean an increase to the recommended ratios. In calculating the ratios of workers to children, young leaders who are under the age of 18 should be counted as one of the children, not one of the workers.

22. Children with Special Needs

Children and young people who have a disability can be at greater risk of abuse. They will often require more help with personal care, such as washing, dressing,



toileting, feeding, mobility, etc, and may have limited understanding and behave in a non-age-appropriate way. It is good practice to speak with the parents/carers of children/young people with special needs and find out from them how best to assist the child or young person.

23. Visiting Children or Young People at Home

It is unlikely that workers will need to make pastoral visits to children and their families at home on behalf of the church. If a situation does occur where it is needed then it should be done in pairs, and with the prior agreement of the Minister.

24. Children with no adult supervision

When children turn up to and want to join in with church activities without the knowledge of their parents/carers, workers will:

- a) Welcome the child and try to establish their name, age, address and telephone number.
- b) Record their visit in a register.
- c) Ask the child if a parent/carer is aware of where they are. Where possible, phone and make contact.
- d) Without interrogating the child, find out as soon as possible whether they have any specific needs (e.g. medication) so that you can respond appropriately in an emergency.
- e) Give the child a consent form and explain it needs to be filled in and brought back next time. (If the child is a one-off visitor then the records made will suffice.)

25. Mentoring

If a worker is working with a young person as part of the recognised church mentoring programme:

- a) The parents of all young people involved in mentoring are required to sign a letter to say they are aware that the mentoring is happening and who it is with.
- b) Mentoring meetings should only be held in agreed places, and should be in view of other people.
- c) A mentoring meeting should have an agreed start and end time and someone should be aware that a meeting is taking place and where it is being held.
- d) Appropriate boundaries should be put in place in regard to times and demand, i.e. not phoning or texting late at night, etc.

26. Peer Group Activities for Young People

All youth activities will be overseen by named adults who have been selected in accordance with safer recruitment procedures. It is accepted that groups aged 16+



may benefit from being led and run by peers. In this situation, adult leaders will contribute to programme planning and reviews and will always be present to oversee any peer-led activities taking place.

27. Physical Contact

- a) Keep everything public. A hug within a group context is very different from one behind closed doors.
- b) Touch should be related to the child's needs, not the worker's.
- c) Touch should be age-appropriate and generally initiated by the child rather than the worker.
- d) Workers should avoid any physical activity that is, or may be thought to be, sexually stimulating to the adult or the child.
- e) Children are entitled to privacy to ensure their personal dignity.
- f) Children have the right to decide how much physical contact they have with others, except in exceptional circumstances such as when they need medical attention.
- g) When giving first aid (or applying sun cream, etc), workers should encourage the child to do what they can manage themselves, but consider the child's best interests and give appropriate help where necessary.
- h) Team members should monitor one another in the area of physical contact. They should help each other by constructively challenging anything which could be misunderstood or misconstrued.

28. Electronic Communications - Cyber Safety

Modern Technologies and Safe Communication

- 28.1 A worker's role description will include an acknowledgement and approval of technologies such as email, social networking and mobile phone communications as a legitimate means of communicating with young people. It should also include the expectations of the church in relation to their use. On the general consent form (appendix 6), parents/carers sign to agree that the young person can receive such communications.
- 28.2 Young people also need to be aware of the protocols that workers follow in relation to electronic communications. It is important to remember that as well as the parent/carer, young people have a right to decide whether they want a worker to have their contact details and should not be pressurised otherwise.
- 28.3 It is not appropriate to use these communication methods with children aged 11 years and younger. For more information on cyber safety, please refer to the Baptist Union of Great Britain **Cyber Safety Guide**, which can be found on their website.

29. Email

Email should be limited to sharing generic information, for example, to remind young people about meetings. If email is being used, workers will ensure that they



are accountable by copying each message to a designated email address. It is important workers use clear and unambiguous language to reduce the risk of misinterpretation, for example, avoiding inappropriate terms such as 'love' when ending an email.

30. Communicating using Instant Messaging (e.g. Snapchat, Whatsapp, Instagram)

Instant messaging should be kept to an absolute minimum. Workers should save significant conversations and keep a log stating with whom and when they communicated.

31. Mobile Phones

Workers need to take care in using mobile phones to communicate with young people:

- a) Mobile phone use should primarily be for the purposes of information sharing.
- b) Workers should keep a log of significant conversations/texts.
- c) Any texts or conversations that raise concerns should be passed on to the worker's supervisor.
- d) Workers should use clear language and should not use abbreviations like 'lol' which could mean 'laugh out loud' or 'lots of love'.
- e) Paid workers will be issued with a mobile phone under a contract that provides itemised billing.
- f) Workers should not take photos of children, young people or adults at risk unless permission is sought in advance and should not store such photos on personal phones.

32. Use of social media

- a) Leaders of all groups should be aware that they are representatives of Christ to children and young people, and their activity online should reflect this.
- b) All leaders are strongly encouraged to set appropriate privacy settings on any social networking profile.
- c) If an activity group wishes to set up an online social media presence (e.g. Facebook, Twitter), this should be set up as a 'closed' group which the young people may join. Administrative rights should be retained by activity group leaders, including at least one senior leader, at all times.
- d) All communication within these groups from leaders should be by group posting or wall posting (which can be seen by other adults). No direct messaging should take place.
- e) Any requests to join any online groups should only be accepted if the requesting person has attended the activity already.



- f) At no stage should a leader instigate a 'friend request' with any person under 18. If a friend request is received, and the leader (a) is comfortable to accept said request and (b) finds that the connection would be beneficial to strengthening a church connection, they must do so in a framework of accountability with other group leaders by informing them in writing this has occurred.
- g) Leaders should not correspond with a young person via social media or text communications between 10pm and 7am.
- h) Refer to the Baptist Union of Great Britain website for up to date guidance. In the Safeguarding section and in the Resources area and under Resources and Guidelines select the BUGB Guide dealing with Using Social Media.
https://www.baptist.org.uk/Groups/269528/BUGB_Guides.aspx

33. Taking Videos and Photographs of Children

Since the introduction of the Data Protection Act in 1998, churches must be very careful if they use still or moving images of clearly identifiable people. There are several issues to be aware of:

- a) Permission must be obtained, via the consent form (Appendix 8), of all children who will appear in a photograph or video before the photograph is taken or footage recorded.
- b) It must be made clear why that person's image is being used, what you will be using it for, and who might want to look at the pictures.
- c) If images are being taken at an event attended by large crowds, such as a sports event, this is regarded as a public area and permission from a crowd is not necessary.
- d) Many uses of photographs are not covered by the Data Protection Act 1998, including all photographs and video recordings made for personal use, such as a parent/carer taking photographs at school sports days or videoing a church nativity play.
- e) Children and young people under the age of 18 should not be identified by surname or other personal details, including email, postal address or telephone number.
- f) When using photographs of children and young people, it is preferable to use group pictures.



Working with Adults at Risk

34. Premises

The church building will be made as accessible as possible to all people. Any restrictions to access, visibility, audibility, toilet facilities, lighting or heating will be addressed wherever possible, and where necessary, aids and adaptations put in place.

35. Language

Every effort will be taken to use appropriate language and suitable vocabulary, enabling the greatest level of inclusivity and accessibility. We will be mindful of the language used within worship and the language used to describe people (such as derogatory words focusing on aspects of someone's disability, race or sexuality rather than the person themselves).

36. Worship

In all worship services, we will consider the requirements of our congregation and try to be as inclusive as possible, by:

- a) Providing some copies of large print type for all printed materials
- b) Speakers always facing the congregation and not covering their mouths when talking, enabling those who rely on lip-reading
- c) Describing what is being presented on a screen for those who cannot see it clearly
- d) Using inclusive language
- e) Using a variety of liturgy and resources to cater for different levels of understanding
- f) Using a microphone during times of open prayer so that all can hear
- g) Considering holding a service which specifically caters for certain groups of adults at risk, such as those with learning disabilities, deaf people or visually impaired people.

37. Insurance

We will take reasonable steps to safeguard adults at risk and will follow any specific safeguarding requirements as laid out by our insurance company.



38. Financial integrity

Arrangements are in place for dealing with money, financial transactions and gifts, as outlined below:

- a) Those who work with adults at risk may become involved in some aspects of personal finance - collecting pensions or benefits, shopping or banking, etc. If handling money for someone else, always obtain receipts or other evidence of what has been done.
- b) Workers should not seek personal financial gain from their position beyond any salary or recognised allowances or expenses.
- c) Workers should not be influenced by offers of money.
- d) Any gifts received should be reported to the church trustees, who should decide whether or not the gift can be accepted.
- e) Any money received by the church should be handled by two unrelated church workers.
- f) Care should be taken not to canvass for church donations from those adults who may be at risk, such as the recently bereaved.
- g) Workers should ensure that church and personal finances are kept apart to avoid any conflict of interest.
- h) If someone alters their will in favour of an individual known to them because of their church work or pastoral relationship, it should be reported to the trustees. Workers should not act as Executors for someone they know through their work or pastoral role, as this may lead to a conflict of interests.
- i) Expert legal advice should be sought on matters such as Power of Attorney and Appointeeship to ensure that the situation is clearly understood and is the most appropriate course of action for the adult at risk.

39. Photographs

Workers should make sure that they have the person's permission to take a picture, and that the subject is happy with the intended use of the pictures. When taking group pictures, workers should remember to get permission from everyone who will be photographed.

40. Computers

All church computers will have suitable parental controls and blocks put on. Although this is not failsafe, it will make using the computers for inappropriate behaviour more difficult, whilst also protecting any vulnerable users. We will create a policy specifically for church computer use, including terms and conditions for use as well as what will happen if someone breaches these conditions.



41. Record keeping

It is good practice to record pastoral visits or meetings, noting the date, time, location, subject and any actions which are to be taken. The record of these meetings should stick to facts and try to avoid opinion. Any records of safeguarding allegations, concerns or disclosures should be passed on to the DPS and stored in a safe and secure manner for at least 75 years.

42. Pastoral Relationships

All those involved in pastoral ministry should work in a way that follows clearly defined procedures, which set out the boundaries to protect those carrying out the pastoral ministry as well as those receiving it:

- a) Workers should be aware of the power imbalance within pastoral relationships and the potential for abuse of trust.
- b) Behaviour that suggests favouritism or gives the impression of a special relationship, should be avoided.
- c) Workers should be aware of the dangers of dependency within a pastoral relationship.
- d) Workers should never take advantage of their role and engage in sexual activity with someone with whom they have a pastoral relationship.
- e) All people receiving pastoral ministry should be treated with respect and should be encouraged to make their own decisions about any actions or outcomes.
- f) Workers should not pastorally minister to anyone whilst under the influence of alcohol or drugs.
- g) Workers need to recognise the limits of their own abilities and competencies and get further help when working with situations outside of their expertise or role.

h) If the person being visited is 'at risk' there should be two visitors. B.U. Safeguarding training gives the following advice.

Who may be an adult at risk? Someone who has temporarily or permanently any of the following conditions: - Learning, sensory or physical disability, past abuse or trauma, bereavement, old age and frailty, dementia or confusion, mental health problems, English is not their first language, addiction/dependence on alcohol, drugs, or medication.

Also, in the case where the visitor is unknown to the pastoral team, two visitors should go.

So, the pastoral team will need to assess the level of risk an adult is at and may decide that the visit should be conducted by two rather than just one visitor.



Health and Safety

Safe Practice and Safe Premises

43. Consent Forms

It is essential that we have important information about all children and young people involved in any activities at the church, which is recorded on our consent forms (see Appendix 6). The first week someone attends workers must record their name, medical emergency information and a contact name and number. Give the parent/carer a consent form and explain that it needs to be filled in and brought back next time. In practice the leader may be able to establish at this point if the child is a one-off visitor. If they are likely to return, then they must bring their completed form back with them next time. (If the child is a one-off visitor then the records made will suffice.) Similar details will be gathered for adults at risk.

44. Health and Safety

- 44.1 All activities for children, young people and adults at risk will comply with the church's current health and safety policy and will be conducted in accordance with *Guidelines for users of Heaton Baptist Church*, with particular attention paid to the sections on Fire Action, First Aid, PAT testing, Health and Safety and Kitchen and Food Hygiene.
- 44.2 Whenever possible, at all events involving food preparation, at least one worker will hold a valid Basic Food Hygiene Certificate.
- 44.3 Buildings being used for children's and adult at risk groups will be properly maintained. A representative from the teams involved will take part in an annual health and safety review in order to consider all aspects of safety for everyone involved in using the premises.

45. Fire

It is the responsibility of all group leaders/responsible persons within the building to ensure the safety of themselves and those who are in their care. In addition, it is a legal requirement that all group leaders/responsible persons are familiar with the emergency procedures in the event of a fire.

46. First Aid

- 46.1 Heaton Baptist Church has a number of trained First Aiders and the church office can provide the names of trained personnel. All church groups will ensure that they have sufficient trained first aiders on their regular team so that there is always a first aider present at events and activities.
- 46.2 We have five first aid kits (one for adults and one for under 18s) as well as an incident reporting book, which must be completed in the event of any accidents, injuries or incidents. There is also an additional first aid kit for external events. A nominated individual will ensure that the contents of the first aid kits are checked on



a regular basis. Completed accident forms should be passed on to the nominated individual.

47. Food Hygiene

The Food Safety (General Food Hygiene) Regulations 1995 state that anyone who handles food or whose actions could affect its safety must comply with the regulations. It therefore follows that those with responsibility for food will need to possess the Basic Food Hygiene Certificate and be aware of food safety (preparation, handling and storage, disposal of waste, etc).

48. Risk Assessment

Before undertaking any activity with children or adults at risk, the leader will ensure that a risk assessment is carried out. It is advisable to appoint someone specifically for this task.

49. Insurance

Residential activity organisers will check that there is adequate insurance cover for any activities planned. If the trip is at a centre it is also important to establish that there is appropriate public liability insurance in place.

50. Transport

- 50.1 These guidelines apply to all drivers involved in the transportation of children, young people and adults at risk on behalf of the church. They do not apply to private arrangements, for example, transport arrangements made between friends.
- a) Only those who have gone through the church safer recruitment procedures for workers will transport children and adults at risk (within the DBS eligibility criteria).
 - b) All drivers will have read the church's Safeguarding Policy and agree to abide by it.
 - c) Drivers will be aged 21 or over and have held a full driving licence for at least two years.
 - d) Drivers must ensure that they have adequate insurance cover and that the vehicle being used is road worthy.
 - e) All hired minibuses will have a small bus permit, the necessary insurance and a driver with a valid driving licence that entitles them to drive a minibus.
- 50.2 Our practice specifically for transporting children is as follows:
- a) Parental consent will be given for all journeys.
 - b) All children and young people should be returned to an agreed drop off point. At collection or drop off points, children should never be left on their own; make sure they are collected by an appropriate adult.
 - c) At least two workers should be present when transporting children as part of a church role.



51. Outings and Overnight Events involving Children

There are some specific considerations which need to be made for outings and overnight events involving children:

- a) A risk assessment must be carried out beforehand.
- b) Before overnight events, the Designated Person for Safeguarding is to be notified of the event and provided with a list of those attending and contact details of their parents or guardians using the “home contact” form at Appendix 7.
- c) Parents will be informed in writing of all the arrangements.
- d) Consent forms will be obtained for the specific activities involved.
- e) There will be workers with first aid and food hygiene certificates with the group.

51.2 Home Contact

As the “home contact” the DPS, or another person designated by him/her, would, in an emergency situation, act as a single point of contact between the leaders and parents/ guardians, or vice versa. This allows leaders to focus on managing the situation and their group, whilst ensuring that parents /guardians are kept informed of an evolving situation and any changes to plans.

51.3 Sleeping Arrangements

Sleeping arrangements for overnight events will be carefully considered. It may be acceptable for workers to share sleeping accommodation with children/young people in a large dormitory or on an activity such as youth hostelling, where it is customary practice and there is more than one worker per room. Workers will not share sleeping accommodation with fewer than three children. Arrangements will be age-appropriate, provide security for the child/young person and be safe for everyone involved. The event leader will ensure that parents understand what the arrangements will be and are happy with them.

51.4 Adventurous Activities

No child will participate in adventurous activities without the written consent of the parent /carer. The activity leader will ensure that the staff engaged in such activities are properly trained and qualified and that the correct ratio of staff to children is met. At an activity centre or for an organisation whose own staff undertake such activities, if the activities come within the scope of the Adventure Activities Licensing Regulations 1996, the activity leader needs to ensure that the premises are licensed.



51.5 Fire Safety

The event leader will have a fire safety procedure in place, which will include the following:

- a) Everyone will be warned of the danger of fire. If the overnight event is in a building, then everyone must be made aware of the fire exits. A fire drill will be practised on the first day.
- b) When using a building as a residential facility, ensure that the fire alarm is audible throughout the accommodation and that all signs and exits are clearly visible. The building will also need to comply with fire regulations.
- c) In the case of an emergency, ensure measures are in place to alert children and young people with disabilities (e.g. a child who is hard of hearing).

51.6 Safety

It is the responsibility of the workers to always know the whereabouts of every child/young person participating in an overnight event, and this may include monitoring access on and off the site.

General safety rules will be applied as appropriate (e.g. no running around tents due to the risk of injury from tripping over guy lines).

51.7 Swimming Trips

There will be an increased adult to child ratio for swimming trips. Prior to the trip, workers will establish the swimming ability of the children attending and obtain specific consent.

Workers should never change in front of the children.

52. Outings and Overnight Events involving Adults at Risk

As with outings and events for children, there are additional considerations for a group taking adults with additional needs, such as learning difficulties or mental health needs, on outings or overnight events:

- a) A risk assessment must be carried out beforehand
- b) Planning for the trip should take into account specific medical, physical and support needs of each group member, bearing in mind that there may be people in the group who have individual care needs that will have to be met (including personal care)
- c) Adults at risk should be included in the planning of trips and events
- d) Consideration should be given to the suitability and accessibility of the venue and accommodation, travel time and mode of transport, and the affordability of the event
- e) Adults at risk should be given all the information about the trip beforehand so that they know where they are going, how long it will take to get there and what type of activities they will be taking part in.



- f) There should be a minimum of two leaders with each group; the individual needs of those attending may determine the additional number of people required.

52.1 **Sleeping Arrangements**

Consideration should be given to the individual needs of those staying overnight. If there is a need for personal care or additional support during the night, it would be better that the person's usual caregiver also attends the event and therefore shares a room with them.

52.2 **Personal Care**

It is not appropriate for church workers to perform personal care for adults at risk unless this is their usual task (ie if they have come along to help generally, but also have a caring role for a member of the group, they can provide personal care for that person).

52.3 **Activities**

Leaders should consider the mobility needs of the group when deciding on activities or events. For example, if members of the group have difficulty walking, then including a walking tour around a town may be inaccessible to some who are attending. If you have members of the group who use wheelchairs then consideration needs to be given as to whether you have sufficient workers to support those who may need pushing.

52.4 **Safety**

It is the responsibility of the workers to always know the whereabouts of every person in the group; this may include monitoring access on and off the site.

General safety rules will be applied as appropriate and advice sought from the event organiser / venue about the fire evacuation procedures. A copy of the event / venue risk assessment should be included with the group leader's risk assessment.

52.5 **Consent and Medical Information**

It is important to recognise that adults at risk are mostly able to give consent for their own involvement in activities, inclusion in photographs and medical treatment. However, in some situations the question of capacity may arise. The guidelines clearly state that an adult at risk should have a say in their care and any arrangements made for them, however, there may be occasions when you need to involve others in decision making. In these situations, seek advice from the DPS with regard to who should be involved.

A medical consent form should be completed by each member of the group and held by the leader. This will include any health concerns, emergency contact information and contact details for their GP. This will allow emergency medical personnel to have access to information should the need arise.

52.6 **Holding and dispensing of medication**

Church workers should never agree to hold or dispense medication for those on an event. If someone is unable to manage their own medication then consideration should be given as to whether their usual carer could attend with them or whether they will not be able to attend the event.



Being a Safe Community

53. Bullying

53.1 Bullying is another form of abuse, and it can be verbal or physical. Bullying doesn't just happen to children, often adults can be victims too. There is no legal definition of bullying, but it is usually defined as a repeated pattern of behaviour intended to cause emotional or physical harm to another person, or exert power over them. The effect of bullying on the victim can be profound, both emotionally and physically, regardless of their age, ability or status.

It is important to recognise that bullying happens within churches, and it is not isolated to the children and young people. Anyone in the church can be a victim of bullying, just as anyone in the church can be the bully, including those in leadership.

53.2 Some examples of bullying that could arise in the church context are:

- a) Being verbally or physically abusive towards another person
- b) Isolating or deliberately ignoring someone, or excluding them from group activities
- c) Spreading rumours and malicious untruths about another person in the church
- d) Use of email, phone or social media to publicly challenge or undermine someone
- e) Name calling and personal insults
- f) Making false accusations
- g) Sending abusive messages or degrading images via phone, email or social media

53.3 Bullying will always cause a great deal of pain and harm for those on the receiving end. Many people affected by bullying, both children and adults, believe they have nowhere to turn. They are scared to speak out and often blame themselves. They can become fearful and reclusive. It is important that churches are able to recognise when bullying is occurring and are prepared to take action to resolve the situation.

Some signs that can indicate a person is being bullied are as follows:

- Withdrawal from group or church activities; appearing anxious, tearful or more reticent than usual, particularly in a certain context; development of mental health difficulties, such as depression or anxiety disorders; drop in performance relating to any church roles; physical injuries.



53.4 In order to help prevent bullying, the following procedures will be adopted within the church:

- a) The children and young people will be involved in agreeing a code of behaviour for their groups, which makes it clear that bullying is unacceptable. This should then be displayed somewhere visible to the whole church.
- b) The church will display signs stating the importance of valuing and respecting each other even in disagreements and this will be practically embedded into the leadership approach to others.
- c) Everyone in the church, whether children or adults, should know how they can report any incidents of bullying.
- d) All allegations of bullying will be treated seriously and details will be carefully checked before action is taken.
- e) The bullying behaviour will be investigated and bullying will be stopped as quickly as possible.
- f) An attempt will be made to help bullies change their behaviour.
- g) All allegations and incidents of bullying will be recorded, together with the actions that are taken.
- h) Where an allegation of bullying is made against a church or group leader, advice will be sought from the local Baptist Association Safeguarding Contact as this should be addressed.
- i) Incidents of bullying may be reported to the statutory authorities in line with the church safeguarding procedures.

53.5 It is important to distinguish bullying from other behaviour, such as respectfully challenging or disagreeing with someone else's beliefs or behaviours, setting reasonable expectations with regard to work deadlines and activities or taking legitimate disciplinary action.

54. Working with Alleged or Known Offenders

54.1 When someone attending the church is known to have abused children or adults at risk, or a serious allegation has been made, the church safeguarding team will supervise the individual concerned and offer pastoral care, but in its commitment to protect vulnerable groups, will set boundaries for that person which they shall be expected to keep. These will be set out in what is known as a Safeguarding Contract.

When it is known that a person who has been convicted of abusing children, young people or adults is attending our church, it is important that their behaviour within the church community is properly managed and that a contract is put in place. There are also times when it will be appropriate to take such measures with a person who has faced allegations of abuse, but hasn't been convicted.



54.2 In determining the details of the contract:

- a) The DPS will inform and take advice from the local Baptist Association Safeguarding Contact.
- b) There will be a discussion about who should be informed about the nature of the offence and the details of the contract.
- c) The rights of the offender to re-build their life without people knowing the details of their past offence should be balanced against the need to protect children, young people and adults at risk.
- d) The members of the church Safeguarding Team will always be informed.
- e) The DPS should determine whether the person is subject to supervision or is on the Sex Offenders' Register. If so, the DPS should make contact with the offender's specialist probation officer (SPO) who will inform the church of any relevant information or restrictions that they should be aware of.

54.3 An open discussion will be held with the person concerned in which clear boundaries are established for their involvement in the life of the church. A written contract will be drawn up which identifies appropriate behaviour. The person will be required to sign the contract and it will be monitored and enforced. If the contract is broken certain sanctions will be discussed and considered with the local Baptist Association Safeguarding Contact.

55. **Alleged or known offenders who are themselves adults at risk**

A formal contract may be quite a daunting process for someone with learning difficulties or a young person, yet having safeguards in place is still necessary. Therefore, an alternative may be to arrange a meeting with the individual in question where they can be taken through the main elements of a formal contract in a way that is non-threatening and easy to understand. Notes would be taken and the individual would need to verbally agree to the requirements laid out in the meeting.

Rather than signing a formal 'contract', the individual would instead sign to say that they agree with the minutes or meeting notes, and that they will stick to what has been agreed during the meeting. This will result in the same outcome as a contract, but is a more informal and appropriate approach for an adult at risk. The agreed requirements will need to be reviewed regularly to make sure that the individual is complying, exactly as a formal contract would be.

56. **DBS checks**

We will ensure that all children's workers (those 16 or over) undergo a Disclosure and Barring Service (DBS) check every 5 years. It is the DPS's responsibility to keep these up to date. We will not accept DBS checks undertaken by other agencies.

**57. Ongoing Safeguarding training**

We will offer regular safeguarding training. The Designated Person, Safeguarding Deacon and all children and youth workers will be required to attend one safeguarding training session preferably every 2 years but certainly every 3 years to ensure they are up to date with current legislation and know how to deal with instances of abuse should they become aware of them. We will document and keep a record of this training.

58. Safeguarding Policy Review

This policy will be reviewed annually, and the Safeguarding Policy statement will be read annually at the church Annual General Meeting or the BU Safeguarding video will be shown.

Section D – Useful Contacts

Designated Person for Safeguarding:

Name: Tim Fletcher
 Telephone: 07905 7014140
 Email: timjohnfletcher@hotmail.com

Deputy Person for Safeguarding:

Name: Helen MacFarlane
 Telephone: 07729614638
 Email: mrshmacf@gmail.com

Safeguarding Trustee:

Name: Rob Wallace
 Telephone: 07913944195
 Email: secretary.heatonbaptist@gmail.com

Senior Minister:

Name: Rev. Dave Tubby
 Telephone: 07931 581319
 Email: dave@heatonbaptist.org

Churches' Child Protection Advisory Service (CCPAS):

Telephone: 0845 1204550
 Address: PO Box 133, Swanley, Kent, BR8 7UQ

Local Authority Designated Officer (LADO):

Telephone: 0191 2774636
 Address: Local Authority Designated Officer (LADO)
 Civic Centre
 Newcastle upon Tyne
 NE1 8PU

**Police:**

Telephone: Contact 101, or 999 in an emergency
Address: Child Protection Unit
Middle Engine Lane Police Station
Wallsend

Adult Social Services:

Telephone: The advice line can be accessed on the Safeguarding Adults Unit's main telephone number: 0191 278 8156, Monday-Friday, 9am-4pm.
Out of hours: 0191 278 7878

Children's Social Services:

Telephone: The advice line can be accessed on the Safeguarding Children Unit's main telephone number: 0191 277 2500, Monday-Friday, 9am-4pm.
Out of hours: 0191 232 8520

Local Baptist Association Safeguarding Contact:

Name: [Tim Presswood \(Regional Minister, North West Baptist Association\)](#)
Telephone: [07966417502](tel:07966417502)
Email: tim@nwba.org.uk

APPENDIX 1 - Definitions of Abuse

Understanding, Recognising and Responding to Abuse

Abuse and neglect are forms of maltreatment of a child or adult at risk. Somebody may abuse or neglect a child or adult by inflicting harm, or by failing to act to prevent harm. Children and adults at risk may be abused in a family, or in an institutional or community setting; by those known to them or, more rarely, by a stranger. They may be abused by an adult or adults or a child or children. There are many different ways in which people suffer abuse. The list below is, sadly, not exhaustive.

Type of abuse	Child	Adult at risk
<i>Physical</i>	Actual or likely physical injury to a child, or failure to prevent physical injury to a child.	To inflict pain, physical injury or suffering to an adult at risk.
<i>Emotional</i>	The persistent, emotional, ill treatment of a child that affects their emotional and behavioural development. It may involve conveying to the child that they are worthless and unloved, inadequate, or that they are given responsibilities beyond their years.	The use of threats, fear or power gained by another adult's position, to invalidate the person's independent wishes. Such behaviour can create very real emotional and psychological distress. All forms of abuse have an emotional component.
<i>Sexual</i>	Involves forcing or enticing a child to take part in sexual activities, whether or not the child is aware of what is happening. This includes non-contact activities, such as involving children in looking at, or in the production of, pornographic material or watching sexual activities, or encouraging children to behave in sexually inappropriate ways.	Any non-consenting sexual act or behaviour. No one should enter into a sexual relationship with someone for whom they have pastoral responsibility or hold a position of trust.
<i>Neglect</i>	Where adults fail to care for children and protect them from danger, seriously impairing health and development.	A person's wellbeing is impaired and their care needs are not met. Neglect can be deliberate or can occur as a result of not understanding what someone's needs are.



Type of Abuse	Additional Definitions
Financial	The inappropriate use, misappropriation, embezzlement or theft of money, property or possessions.
Spiritual	The inappropriate use of religious belief or practice; coercion and control of one individual by another in a spiritual context; the abuse of trust by someone in a position of spiritual authority (e.g. minister). The person experiences spiritual abuse as a deeply emotional personal attack.
Discrimination	The inappropriate treatment of a person because of their age, gender, race, religion, cultural background, sexuality or disability.
Institutional	The mistreatment or abuse of a person by a regime or individuals within an institution. It can occur through repeated acts of poor or inadequate care and neglect, or poor professional practice or ill-treatment. The church as an institution is not exempt from perpetrating institutional abuse.
Domestic Abuse	Domestic abuse is any threatening behaviour, violence or abuse between adults who are or have been in a relationship, or between family members. It can affect anybody regardless of their age, gender, sexuality or social status. Domestic abuse can be physical, sexual or psychological, and whatever form it takes, it is rarely a one-off incident. Usually there is a pattern of abusive and controlling behaviour where an abuser seeks to exert power over their family member or partner.
Cyber Abuse	The use of information technology (email, mobile phones, websites, social media, instant messaging, chatrooms, etc.) to repeatedly harm or harass other people in a deliberate manner.
Self-harm	Self-Harm is the intentional damage or injury to a person's own body. It is used as a way of coping with or expressing overwhelming emotional distress. An individual may also be neglecting themselves, which can result in harm to themselves.
Mate crime	'Mate crime' is when people (particularly those with learning disabilities) are befriended by members of the community, who go on to exploit and take advantage of them.
Modern Slavery	Modern slavery is the practice of treating people as property; it includes bonded labour, child labour, sex slavery and trafficking. It is illegal in every country of the world.
Human Trafficking	Human trafficking is when people are bought and sold for financial gain and/or abuse. Men, women and children can be trafficked, both within their own countries and over international borders. The traffickers will trick, coerce, lure or force these vulnerable individuals into sexual exploitation, forced labour, street crime, domestic servitude or even the sale of organs and human sacrifice.



Radicalisation	The radicalisation of individuals is the process by which people come to support any form of extremism and, in some cases, join terrorist groups. Some individuals are more vulnerable to the risk of being groomed into terrorism than others.
Honour / Forced Marriage	An honour marriage / forced marriage occurs when one or both of the spouses do not, or cannot, consent to the marriage. There may be physical, psychological, financial, sexual and emotional pressure exerted in order to make the marriage go ahead. The motivation may include the desire to control unwanted behaviour or sexuality.
Female Genital Mutilation	Female genital mutilation (FGM) comprises all procedures involving partial or total removal of the female external genitalia or other injury to the female genital organs for non-medical reasons as defined by the World Health Organisation (WHO). FGM is a cultural practice common around the world and is largely performed on girls aged between 10 and 18. Performing acts of FGM is illegal in the UK as is arranging for a child to travel abroad for FGM to be carried out.
Historic Abuse	Historic abuse is the term used to describe disclosures of abuse that were perpetrated in the past. Many people who have experienced abuse don't tell anyone what happened until years later, with around one third of people abused in childhood waiting until adulthood before they share their experience.

Whilst it is not possible to be prescriptive about the signs and symptoms of abuse and neglect, the following list sets out some of the indicators which might be suggestive of abuse:

- a) unexplained injuries on areas of the body not usually prone to such injuries
- b) an injury that has not been treated/received medical attention
- c) an injury for which the explanation seems inconsistent
- d) a child or adult at risk discloses behaviour that is harmful to them
- e) unexplained changes in behaviour or mood (e.g. becoming very quiet, withdrawn or displaying sudden bursts of temper)
- f) inappropriate sexual awareness in children
- g) signs of neglect, such as under-nourished, untreated illnesses, inadequate care.

It should be recognised that this list is not exhaustive and the presence of one or more indicators is not in itself proof that abuse is actually taking place. It is also important to remember that there might be other reasons why most of the above are occurring

APPENDIX 2 – Detailed Guidance on Reporting Requirements

STAGE 1 – The Worker

The duty of the person who receives information or who has a concern about the welfare of a child, young person or adult at risk is to RECOGNISE the concerns, make a RECORD in writing and RESPOND by passing on their concerns to the DPS. If he/she is not contactable, or they are implicated in the situation, another member of the church Safeguarding Team should be contacted instead.

Concerns should be passed on to the DPS within 24 hours of the concern being raised. If anyone is considered to be in imminent danger of harm, a report should be made immediately to the police by calling 999. If such a report is made without reference to the DPS, they should be informed as soon as possible afterwards.

A written record using the standard incident report form should be made as soon as possible after a child or adult at risk tells you about harmful behaviour, or an incident takes place that gives cause for concern.

The record should:

- a) be hand-written as soon as possible after the event
- b) be legible and state the facts accurately (when hand-written notes are typed up later the original hand-written notes should be retained)
- c) include the child or adult at risk's name, address, date of birth (or age if the date of birth is not known)
- d) include the nature of the concerns/allegation/disclosure
- e) include a description of any bruising or other injuries that you may have noticed
- f) include an exact record of what the child or adult at risk has said, using their own words where possible
- g) include what was said by the person to whom the concerns were reported
- h) include any action taken as a result of the concerns
- i) be signed and dated
- j) be kept secure and confidential and made available only to the church Safeguarding Team (including the church minister), representatives of any statutory authorities involved and the local Baptist association.

If concerns arise in the context of children's or adult at risk work, the worker who has the concern may in the first instance wish to talk it through with their group leader, where appropriate. However, such conversations should not delay concerns being passed on to the DPS. It should be clear that the duty remains with the worker to record and pass on their concerns to the DPS.



If an issue concerns an adult at risk who does not give permission to pass on the information to anyone else, the worker should explain that they will need to speak with the DPS, who will have greater expertise in dealing with the issue at hand.

If a concern is brought to the attention of a group leader by one of the workers, the leader should remind the worker of their duty to record and report, and they also have a duty to personally pass on the concern to the DPS.

STAGE 2 – The Designated Person for Safeguarding (DPS)

The duty of the DPS on receiving a report is to REVIEW the concern that they have received and REPORT the concern on to the appropriate people, where necessary.

The duty to REVIEW

In reviewing the report that is received, the DPS:

- a) should take into account their level of experience and expertise in assessing risk to children or adults at risk.
- b) must take into account any other reports that have been received concerning the same individual or family.
- c) may speak with others in the church where appropriate (including the Minister and church Safeguarding Team, unless allegations involve them) who may have relevant information and knowledge that would impact on any decision being made. Such conversations should not lead to undue delay in taking any necessary action.
- d) may consult with other agencies to seek guidance and advice in knowing how to respond appropriately to the concerns that have been raised.

The duty to REPORT

The DPS will decide who the report should be referred on to, working in conjunction with the church Safeguarding Team where appropriate. They may:

- a) refer back to the worker who made the initial report if there is little evidence that a child or adult at risk is being harmed, asking for appropriate continued observation.
- b) refer the concern to others who work with the child or adult at risk in question, asking for continued observation where appropriate.
- c) Inform parents / carers under certain circumstances, where doing so would not present any further risk of harm.
- d) Make a formal referral to the police or local Social Services team. With adults at risk, confidentiality means that someone's personal business is not discussed with others, except with their permission. This is not always possible when considering passing relevant information about abuse or concerns to the statutory authorities, however, it is possible to keep the information confidential to the relevant parties. This means not telling or hinting to others what has been disclosed, not even for prayer ministry purposes. For adults at risk, concerns will only be referred to the police or Social Services without consent where:
 - the person lacks the mental capacity to make such a choice
 - there is a risk of harm to others
 - in order to prevent a crime

e) If an allegation is made against someone who works with children* the allegation should be reported to the Local Authority Designated Officer (LADO) or equivalent. The LADO is located within Children's Services and should be alerted to all cases in which it is alleged that a person who works with children has:

- behaved in a way that has harmed, or may have harmed, a child
- possibly committed a criminal offence against children, or related to a child
- behaved towards a child or children in a way that indicates s/he is unsuitable to work with children.

f) If an allegation is made against someone who works with adults at risk*, it should be reported to the police or Adult Social Services.

**If a worker has an allegation made against them, they should step down from all church duties until the incident has been investigated by the statutory authorities. It may also be appropriate to put a Safeguarding Contract in place; this should be discussed with the local Baptist Association Safeguarding Contact.*

g) Whenever a formal referral is made to the police, Social Services or LADO, the DPS should report the referral to:

- The Safeguarding Trustee
- The Minister
- The local Baptist Association Safeguarding Contact

A record should be kept of all safeguarding incidents and should be considered in the annual review of the church's safeguarding policy. All original reports should be retained safely and securely by the DPS and a written record should be made of the actions taken.

STAGE 3 – THE NEXT STEPS

Responsibilities to REPORT and SUPPORT in stage 3 of the process are shared by the church Safeguarding Team and the Minister.

The duty to SUPPORT

Once concerns, suspicions and disclosures of abuse have been addressed, the church continues to have a responsibility to offer support to all those who have been affected, including:

Victims; Alleged perpetrators; Children; Adults at risk; Other family members; Church workers; Church Safeguarding Team; Minister; Leadership Team.

The duty to REPORT

If a church worker has been accused of causing harm to children, young people or adults at risk this would be classed as a serious incident that should be reported to the Charity Commission by those churches that are registered with the Charity Commission.

If a worker has been removed from their post or would have been removed from their post because of the risk of harm that they pose to children, young people or adults at risk, there is also a statutory duty to report the incident to the Disclosure and Barring Service (DBS).



APPENDIX 3 – SAFEGUARDING INCIDENT FORM

This form should be completed by the Designated Person for Safeguarding

Name of church / organisation	
Contact details of church / organisation	
Name of Designated Person for Safeguarding (DPS)	
Contact details of Designated Person for Safeguarding	
Name of concerned person or to whom disclosure was given	
Contact details of concerned person or whom disclosure was given	

INDIVIDUAL OF CONCERN - Contact Details

Name	
Date of Birth	
Address	
Phone number / Email address	

The Incident

What happened? (Nature of concern / disclosure made - use the person's own words if known)

When did it happen? (date, time)

Where did it happen? (specific location)

Who was allegedly involved and in what way? (includes witnesses)

Any Action that has Been Taken

(Please tick)

Have the carers or parents / guardians been informed?
If so, when and by whom?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

Have the statutory authorities been informed?

Yes	<input type="checkbox"/>	No	<input type="checkbox"/>
-----	--------------------------	----	--------------------------

If so, please complete the table:

Example:

Authority				
Name				
Position				
Email Contact				
Phone Contact				
Contacted by				
Date & time of contact				

Has the Local Association been informed?

Yes		No	
-----	--	----	--

(Please do so if the statutory authorities are involved)

If so, when and by whom?

Any other action taken:

Future Action to be Taken:

What action needs to be taken?

Who is responsible for this?

Signatures

Signature of Designated Safeguarding Person		Signature of minister, or Church Safeguarding Team member	
Date & time		Date & time	

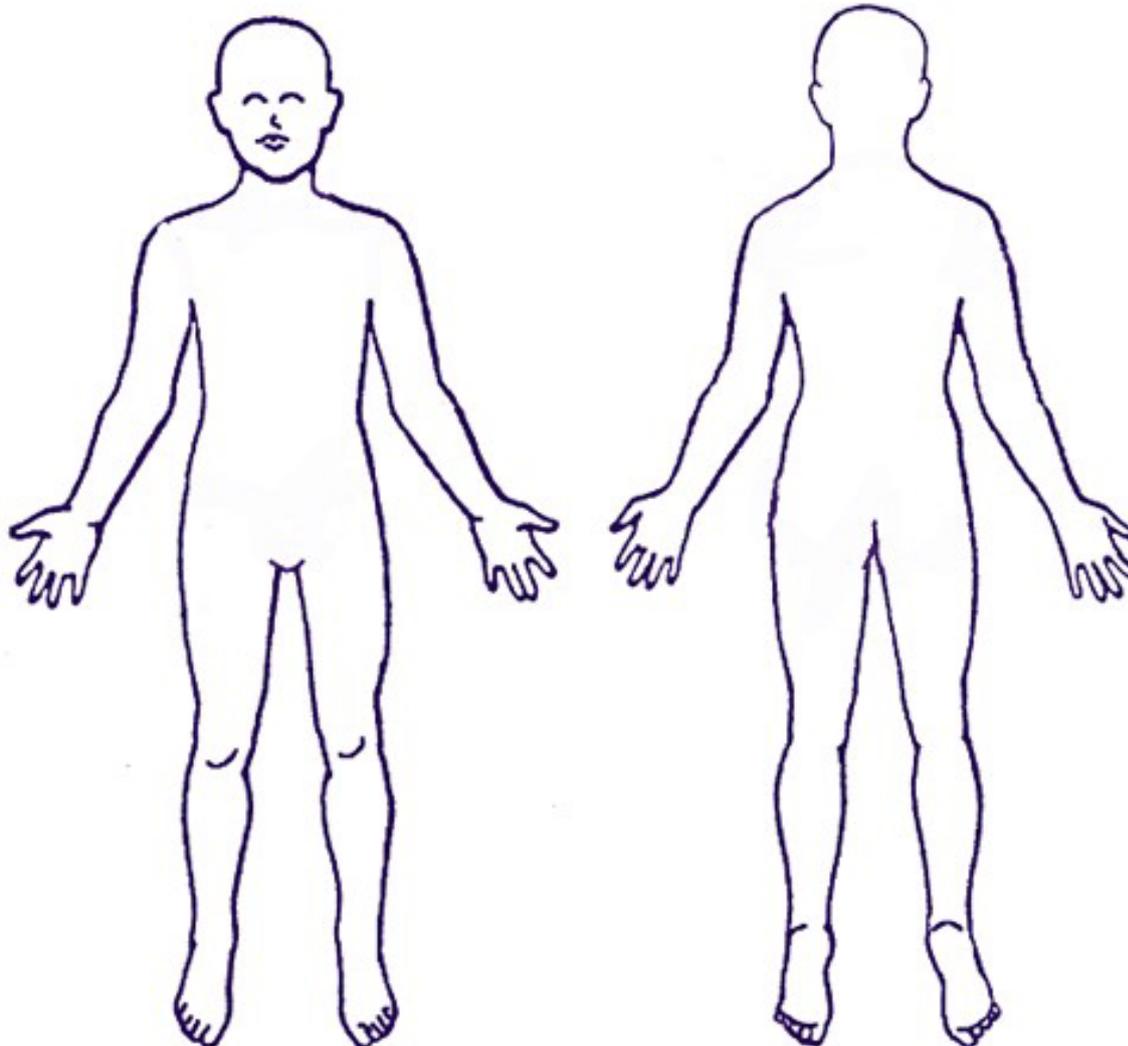


BODY MAP

Name of Individual of Concern _____

Name of person completing this form _____

These diagrams are designed for the recording of any observable bodily injuries that may appear on the person. Where bruises, burns, cuts, or other injuries occur, shade and label them clearly on the diagram. Remember it's not your job to investigate or to decide if an injury or mark is non-accidental. Listen, observe and pass it on.



Front

Back

Signature _____

Date and time _____

**For more information:**

Please see www.baptist.org.uk for more information about safeguarding in Baptist churches, including a range of specialist guides and a library of free downloadable resources.

BUGB Excellence in Safeguarding training for your church:

Information and booking arrangements for the BUGB Levels 2 and Level 3 Excellence in Safeguarding training can be made through your local Baptist association team. Please see their website for details of nearby courses or the opportunity to host safeguarding training at your church.

In an emergency:

If you find yourself facing an emergency situation, where you believe that someone attending your church is being harmed or is at imminent risk of harm, please ring the police on 999 and ask to speak to an officer in the child or adult protection teams. Always keep records and let your DPS know that you have made this call.



APPENDIX 4: Application Form for Working with Children

We ask all prospective leaders and helpers in children's and young people's work to complete this form. The information will be kept confidentially by the church, unless requested by an appropriate authority. This form must be returned within 4 weeks.

Full Name:

Maiden/Former Names(s):

Address:

.....

Email Address:

Telephone no: (Day) (Mobile) (Evening)

How long have you lived at this address? (Years) (Months)

If less than 5 years, please give your previous address and the name of the church you attended (if different to Heaton Baptist Church).

.....

.....

.....

Please tell us about your Christian experience in the church/organisation you have been involved in, including names, dates and detail of the areas of your involvement.

.....

.....

.....

.....

Please tell us something of yourself - and any previous experience of children or young people, any special interests and skills you have. Where appropriate name the church group and dates. This should include any relevant qualifications or appropriate training either a paid or voluntary capacity.

.....

.....

.....

.....

.....

Do you suffer, or have suffered any illness which might directly affect your work with children or young people? **YES / NO**

If yes, please give details:

.....

Have you ever had an offer to work with children, young people declined? **YES / NO**

If yes, please give details:

.....

References

In the space below, please give the names addresses and telephone numbers of two people who know you well, who would be able to give a personal reference. Please tell us their relationship to you.

Name

Name

Address

Address

.....

.....

.....

.....

Post code

Post code

Tel No.....

Tel No.....

Relationship.....

Relationship.....

**STRICTLY CONFIDENTIAL****This form must be returned within 4 weeks.**

Have you ever been charged with, cautioned or convicted in relation to any criminal offence; or are you at present the subject of a criminal investigations/pending prosecution?

YES / NO (please tick)

If yes, please give details including the nature of the offences and the dates. Please give details of the court(s) where your conviction (s) were heard, the type of offence and sentence(s) received. Could you also give details of the reasons and circumstances that led to the offence(s)? Continue on a separate sheet if necessary.

POLICE INVESTIGATIONS

This should include relevant police non-conviction information. Please complete this section if the post you are applying for requires an Enhanced Disclosure check.

Have you ever been the subject of a police investigation that didn't lead to a criminal conviction?

YES / NO (please tick)

If yes, please give details below, including the date of the investigation, the Police Force involved, details of the investigation and the reason for this, and disposal(s) if known.

To your knowledge have you ever had any allegation made against you, which has been reported to, and investigated by, Social Services/Social Work Department (Children's or Adult Social Care)?

YES / NO (please tick)

If yes, please provide details, we will need to discuss this with you:

Has there ever been any cause for concern regarding your conduct with children, young people, vulnerable adults? Please include any disciplinary action taken by an employer in relation to your behaviour with adults.

YES / NO (please tick)

If yes, please give details:

DECLARATION*(to be completed by the volunteer/worker)*

To help us ensure that we are complying with all relevant safeguarding legislation, please complete the following declaration.

I (full name) _____

confirm that I am not barred from working with children/adults and risk from engaging in regulated or controlled activity.

I consent to a criminal records check if appointed to the position for which I have applied. I am aware that details of pending prosecutions, previous convictions, cautions, or bindovers against me will be disclosed along with any other relevant information which may be known to the police, and Lists held in accordance with the Safeguarding Vulnerable Groups Act 2006.

I agree to inform the person within Heaton Baptist Church responsible for processing applications for Disclosure and Barring Service checks if I am convicted of an offence after I take up any post within the place of worship. I understand that failure to do so may lead to the immediate suspension of my work with children or vulnerable adults and/or the termination of my employment.

I agree to inform the person within Heaton Baptist Church responsible for processing applications for Disclosure and Barring Service checks if I become the subject of a police and/or a social services/ (Children's Social care or Adult Social Services)/social work department investigation. I understand that failure to do so may lead to the immediate suspension of my work with children or adults at risk and/or the termination of my employment.

Signed _____ Date _____



APPENDIX 5: Volunteer contract for working with children

This form must be returned within 4 weeks.

Name of volunteer

We welcome you as

You are joining a team, which, together with the whole church, commits itself to the care and nurture of children and young people.

On behalf of the members of this church, we undertake to support you in your work, by prayer, by our interest, and by providing resources and training.

The person who will give you primary support is:

They are there to discuss any matters of concern you may have.

We are committed to helping you give the best possible service to the children you are working with, so we will endeavour to provide for any training needs. We will ensure that you have a list of dates you are due to be in Junior Church at least 2 weeks before the start of each term.

We will also meet with you from time to time to see how things are going.

Working with children and young people is a responsibility, but it also brings great rewards. We hope that you enjoy it.

Signed: (Senior Minister)

Signed:(Junior Church Co-ordinator)

Declaration

To be completed by the volunteer

I understand the nature of the work I am to do with

.....(*Fill in the name and age range of the group*)

I have read the church's policy for safeguarding children and adults at risk. I understand that it is my duty to protect the children and young people with whom I come into contact. I know what action to take if abuse is discovered or disclosed.

APPENDIX 6: Registration and Consent Form for Parents of Under 18S

HBC Youth General Consent Form: August 2018

To ensure that all the information below is up to date and correct please read and complete this form. This consent form is a general consent form for all midweek and Sunday morning/ evening youth groups that happen on the HBC church premises or at the house of a member of the youth team. For example – girls/boys group, youth lifegroup, youth socials etc. This form also covers all regular trips off the church premises that these groups make, such as, visits to other churches, regional youth events, the park, coffee shops, beach and BBQs, mentoring meetings. For all larger or more unusual trips e.g. Youth camps, Weekends away etc. there will be a different consent form sent out to you at the time. You will still be informed of details of the trips/regular events that this consent form covers. We will ask you to renew this form yearly to update our records, however, please be aware that until you have completed a new consent form this form will remain valid.

Name of Child:	
Address:	
Home Telephone:	
Parent/Guardian Mobile Telephone:	
Parent/Guardian Email Address:	
Date of Birth:	
School Attended:	
School Year group:	
Emergency Contact Name:	
Emergency Contact Number:	
Medical Conditions/Allergies:	
Name and Telephone of family doctor:	
Dietary Requirements: e.g. vegetarian	

Any other information that you think it would be helpful for us to be aware of:

Please tick or cross as appropriate:

I give consent for my child to attend Heaton Baptist Church midweek and Sunday morning activities and events as described above

I give consent for my child to make their own way home from HBC youth activities

I give consent for my child to travel with youth team members (in cars, on bus, metro etc.) to and from youth activities off the HBC church premises

In the case of an emergency, I give permission for my son/daughter to undergo emergency medical/dental treatment including the use of anaesthetics as considered necessary by the medical authorities.

Can we contact you via phone or email about future HBC youth activities?

If your child is over 13 and you give consent for **the Youth Ministry Team Leader or Youth Team Volunteers** to contact your child on your child's personal phone or email, please provide their details below. We will only contact your child using a work phone or email.

Mobile: _____ Email: _____

Name of Parent/ Guardian: _____

Signature of Parent/ Guardian: _____

Privacy Statement

This privacy statement is based on the Heaton Baptist Church Data Protection Policy. (2018)

1. We will only use this information to contact you about youth events or matters and to keep young people safe.
 2. We will keep your information secure and not give it to any other organisation.
 3. If you would like to see the information we have about you please contact us.
 4. If you would like us to delete your information please contact us.
-

Keeping children safe at Heaton Baptist Church

As an expression of our love of Jesus Christ and our desire to serve our community, Heaton Baptist Church has adopted a Safeguarding policy which commits all church members to nurture and protect the children and young people in our care; to treat them with respect and dignity; and to guard them against physical, sexual, or emotional abuse, and neglect. Any concerns may be passed to the activity leader or to our nominated Designated Person, who can be contacted as follows:

Tim Fletcher: 07905 704140

All children's and young people's workers are fully familiar with the policy and our guidelines for good practice. If you would like to see a copy of either the policy or the guidelines, please speak to the activity organiser. Please keep this slip for future reference.

APPENDIX 8: Photo Permission Form



HEATON
BAPTIST
CHURCH

We'll treasure memories with you.

Help us to only keep hold of the photos that you are happy with

My child's name is:

My name is:

Tick here if you give permission for your child
to be photographed at Heaton Baptist Church:

Tick the boxes below to indicate where you would be happy for
us to share images of/including your child:

- Church literature
- Website
- The HBC Facebook page
- Private groups on Facebook (e.g. HBC Young Families)
- Noticeboards

Signed:

Date: